

Thurrock: A place of opportunity, enterprise and excellence, where individuals, communities and businesses flourish

Licensing Sub-Committee

The meeting will be held at 7.00 pm on 30 August 2017

Council Chamber, Civic Offices, New Road, Grays, Essex, RM17 6SL.

Membership:

Councillors Roy Jones (Vice-Chair, in the Chair), Angela Sheridan and Michael Stone

Agenda

Open to Public and Press

Page

- 1. Apologies for Absence
- 2. Items of Urgent Business

To receive additional items that the Chair is of the opinion should be considered as a matter of urgency, in accordance with Section 100B (4) (b) of the Local Government Act 1972.

- 3. Declarations of Interests
- 4. Determination of an Application to vary a Premises Licence 5 -

5 - 54

Queries regarding this Agenda or notification of apologies:

Please contact Kenna-Victoria Martin, Senior Democratic Services Officer by sending an email to Direct.Democracy@thurrock.gov.uk

Agenda published on: 22 August 2017



Information for members of the public and councillors

Access to Information and Meetings

Members of the public can attend all meetings of the council and its committees and have the right to see the agenda, which will be published no later than 5 working days before the meeting, and minutes once they are published.

Recording of meetings

This meeting may be recorded for transmission and publication on the Council's website. At the start of the meeting the Chair will confirm if all or part of the meeting is to be recorded.

Members of the public not wishing any speech or address to be recorded for publication to the Internet should contact Democratic Services to discuss any concerns.

If you have any queries regarding this, please contact Democratic Services at Direct.Democracy@thurrock.gov.uk

Guidelines on filming, photography, recording and use of social media at council and committee meetings

The council welcomes the filming, photography, recording and use of social media at council and committee meetings as a means of reporting on its proceedings because it helps to make the council more transparent and accountable to its local communities.

If you wish to film or photograph the proceedings of a meeting and have any special requirements or are intending to bring in large equipment please contact the Communications Team at CommunicationsTeam@thurrock.gov.uk before the meeting. The Chair of the meeting will then be consulted and their agreement sought to any specific request made.

Where members of the public use a laptop, tablet device, smart phone or similar devices to use social media, make recordings or take photographs these devices must be set to 'silent' mode to avoid interrupting proceedings of the council or committee.

The use of flash photography or additional lighting may be allowed provided it has been discussed prior to the meeting and agreement reached to ensure that it will not disrupt proceedings.

The Chair of the meeting may terminate or suspend filming, photography, recording and use of social media if any of these activities, in their opinion, are disrupting proceedings at the meeting.

Thurrock Council Wi-Fi

Wi-Fi is available throughout the Civic Offices. You can access Wi-Fi on your device by simply turning on the Wi-Fi on your laptop, Smartphone or tablet.

- You should connect to TBC-CIVIC
- Enter the password **Thurrock** to connect to/join the Wi-Fi network.
- A Terms & Conditions page should appear and you have to accept these before you can begin using Wi-Fi. Some devices require you to access your browser to bring up the Terms & Conditions page, which you must accept.

The ICT department can offer support for council owned devices only.

Evacuation Procedures

In the case of an emergency, you should evacuate the building using the nearest available exit and congregate at the assembly point at Kings Walk.

How to view this agenda on a tablet device



You can view the agenda on your <u>iPad</u>, <u>Android Device</u> or <u>Blackberry Playbook</u> with the free modern.gov app.

Members of the Council should ensure that their device is sufficiently charged, although a limited number of charging points will be available in Members Services.

To view any "exempt" information that may be included on the agenda for this meeting, Councillors should:

- Access the modern.gov app
- Enter your username and password

DECLARING INTERESTS FLOWCHART – QUESTIONS TO ASK YOURSELF

Breaching those parts identified as a pecuniary interest is potentially a criminal offence

Helpful Reminders for Members

- Is your register of interests up to date?
- In particular have you declared to the Monitoring Officer all disclosable pecuniary interests?
- Have you checked the register to ensure that they have been recorded correctly?

When should you declare an interest at a meeting?

- What matters are being discussed at the meeting? (including Council, Cabinet, Committees, Subs, Joint Committees and Joint Subs); or
- If you are a Cabinet Member making decisions other than in Cabinet what matter is before you for single member decision?



Does the business to be transacted at the meeting

- relate to; or
- · likely to affect

any of your registered interests and in particular any of your Disclosable Pecuniary Interests?

Disclosable Pecuniary Interests shall include your interests or those of:

- your spouse or civil partner's
- a person you are living with as husband/ wife
- a person you are living with as if you were civil partners

where you are aware that this other person has the interest.

A detailed description of a disclosable pecuniary interest is included in the Members Code of Conduct at Chapter 7 of the Constitution. Please seek advice from the Monitoring Officer about disclosable pecuniary interests.

What is a Non-Pecuniary interest? – this is an interest which is not pecuniary (as defined) but is nonetheless so significant that a member of the public with knowledge of the relevant facts, would reasonably regard to be so significant that it would materially impact upon your judgement of the public interest.

Pecuniary

If the interest is not already in the register you must (unless the interest has been agreed by the Monitoring Officer to be sensitive) disclose the existence and nature of the interest to the meeting

If the Interest is not entered in the register and is not the subject of a pending notification you must within 28 days notify the Monitoring Officer of the interest for inclusion in the register

Unless you have received dispensation upon previous application from the Monitoring Officer, you must:

- Not participate or participate further in any discussion of the matter at a meeting;
- Not participate in any vote or further vote taken at the meeting; and
- leave the room while the item is being considered/voted

If you are a Cabinet Member you may make arrangements for the matter to be dealt with by a third person but take no further steps

Non- pecuniary

Declare the nature and extent of your interest including enough detail to allow a member of the public to understand its nature

You may participate and vote in the usual way but you should seek advice on Predetermination and Bias from the Monitoring Officer. **Vision: Thurrock**: A place of **opportunity**, **enterprise** and **excellence**, where **individuals**, **communities** and **businesses** flourish.

To achieve our vision, we have identified five strategic priorities:

- **1. Create** a great place for learning and opportunity
 - Ensure that every place of learning is rated "Good" or better
 - Raise levels of aspiration and attainment so that residents can take advantage of local job opportunities
 - Support families to give children the best possible start in life
- 2. Encourage and promote job creation and economic prosperity
 - Promote Thurrock and encourage inward investment to enable and sustain growth
 - Support business and develop the local skilled workforce they require
 - Work with partners to secure improved infrastructure and built environment
- 3. Build pride, responsibility and respect
 - Create welcoming, safe, and resilient communities which value fairness
 - Work in partnership with communities to help them take responsibility for shaping their quality of life
 - Empower residents through choice and independence to improve their health and well-being
- 4. Improve health and well-being
 - Ensure people stay healthy longer, adding years to life and life to years
 - Reduce inequalities in health and well-being and safeguard the most vulnerable people with timely intervention and care accessed closer to home
 - Enhance quality of life through improved housing, employment and opportunity
- **5. Promote** and protect our clean and green environment
 - Enhance access to Thurrock's river frontage, cultural assets and leisure opportunities
 - Promote Thurrock's natural environment and biodiversity
 - Inspire high quality design and standards in our buildings and public space

30 August 2017 ITEM: 4		ITEM: 4
Licensing Sub-Committee		
Determination of an Application to vary a Premises Licence		
Wards and communities affected:	Key Decision:	
Little Thurrock Rectory Non-key		
Report of: Elizabeth Cox, Licensing Officer		
Assistant Director of Service: Andrew Millard, Assistant Director of Planning and Growth		
Accountable Director: Steve Cox, Corporate Director of Environment and Place		
This report is public		

Executive Summary

An application has been received to vary the Premises Licence at Bull Public House, 98 Dock Road, Grays, RM17 6EY. Representations have been received from four other persons in relation to the prevention of public nuisance.

1. Recommendation(s)

1.1 That the Sub-Committee:

- a. Grants the application as applied for subject to the conditions arising out of the operating schedule and the mandatory conditions.
- b. Grants the application with amendments to the licensable activities and/or the licensable hours applied for or to the parts of the premises which they relate to.
- c. Adds any condition necessary for the promotion of one or more of the licensing objectives.
- d. Refuses the application

2. Introduction and Background

2.1 On 11 July 2017, an application was received from Chi Johnson to vary the premises licence for Bull Public House, 98 Dock Road, Grays, RM17 6EY by adding an outside bar to the premises plans. A copy of the application is

attached as **Appendix 1** and a plan of the premises and location map as **Appendix 2**.

- 2.2 The application is to bring the plans up to date by including an additional outside seating area and an additional outside bar and kitchen, which has already been constructed. There is no change to the times on the existing Premises Licence. A copy of the premises licence is attached as **Appendix 3.**
- 2.3 The current conditions from the Premises Licence are to remain (see **Appendix 3**). In addition, the following conditions would be added to the licence based on the applicant's operating schedule:
 - The outside bar area and kitchen must only be used when the outside seating area is being used;
 - No external speakers to be used;
 - The use of the outside area is to cease at 23:00 hours. All customers must relocate inside the premises (the pub) if they wish to continue drinking at 23:00 hours.
- 2.4 Under the Licensing Act 2003 the licensing objectives are
 - (a) the prevention of crime and disorder;
 - (b) public safety;
 - (c) the prevention of public nuisance; and
 - (d) the protection of children from harm.
- 2.5 Any representation must relate to a particular premises and must be relevant to the promotion of one or more of the four licensing objectives.
- 3. Issues, Options and Analysis of Options
- 3.1 During the consultation period, four representations from local residents were received. These representations relate the licensing objective of the prevention of public nuisance, particularly the impact the increased use of the outdoor areas has already had. A copy of the representations is attached as **Appendix 4**.
- 3.2 No representation has been received from any other person.
- 3.3 No representations were received from any of the responsible authorities.
- After the consultation period had ended, a routine visit by Thurrock Council Licensing Officers and Essex Police found that the outside bar was already set up with alcohol prominently displayed (photographs attached as **Appendix 5**). A member of staff informed officers that the bar had been in use but he had been instructed to close it at 21:30 (visit was at approximately 21:40).

- 3.5 In determining this application for the variation of a Premises Licence, this Sub-Committee should have regard to the Council's Statement of Licensing Policy (particularly section 5.0) and to the Guidance issued by the Secretary of State under S182 of the Licensing Act 2003.
- 3.6 Where relevant representations are made, the authority must, having regard to the representations, take such of the steps mentioned below (if any) as it considers necessary for the promotion of the licensing objectives.
- 3.7 The steps an authority may take are
 - a) Grant the application as applied for subject to the conditions arising out of the operating schedule and the mandatory conditions.
 - b) To grant the application with amendments to the licensable activities and/or the licensable hours applied for or to the parts of the premises which they relate to.
 - c) To add any condition necessary for the promotion of one or more of the licensing objectives.
 - e) To refuse the application.
- 3.8 The Sub-Committee are advised that the hearing is of a quasi-judicial nature and representations from all parties both written and verbal will form part of matters that are to be considered. Findings on issues of fact should be on the balance of probability.
- 3.9 The Sub-Committee are advised that the final decision should be based on the individual merits of the application and findings of fact made at the hearing.
- 3.10 The application must be determined within 5 working days of the conclusion of the hearing, in accordance with paragraph 26 of the Licensing Act 2003 (Hearings) Regulations 2005.
- 4. Reasons for Recommendation
- 4.1 These are the options available to the Sub-Committee
- 5. Consultation (including Overview and Scrutiny, if applicable)
- 5.1 The application has been consulted on in accordance with the requirements in the Licensing Act 2003.

6. Impact on corporate policies, priorities, performance and community impact

- 6.1 The Council has a duty under Section 17 of the Crime & Disorder Act 1998 to do all that it reasonably can to prevent:
 - (a) crime and disorder in its area (including anti-social behaviour and other behaviour adversely affecting the local environment), and:
 - (b) the misuse of drugs, alcohol and other substances in its areas.

In considering this duty the Sub-Committee should have due regard to the submissions made by the applicant and interested parties, the Licensing Act 2003, the Guidance issued by the Secretary of State under Section 182 of the Act and the Council's own Statement of Licensing Policy.

7. Implications

7.1 Financial

Implications verified by: Laura Last

Management Accountant

There are no direct financial implications for the Council.

7.2 Legal

Implications verified by: Adam Rulewski

Litigation and Prosecutions Barrister

Thurrock Council as Licensing Authority under the Licensing Act 2003 and subordinate legislation, is empowered to determine applications of this nature, Notice must be given of the Licensing Authority's decision on this matter. The decision could be subject to an appeal, which can be instigated by either the applicant or the person who made the representation. In reaching its decisions the Sub-Committee must have regard to the Licensing Act 2003, guidance issued under s182 of the Act, and its own licensing policy.

7.3 **Diversity and Equality**

Implications verified by: Natalie Warren

Community Development & Equalities Manager

The Licensing Sub-Committee is of a quasi-judicial nature and whilst the Licensing Committee should ensure equality of treatment for all groups in the

granting of licences, due regard should be given to its responsibility to promote the licensing objectives and its duties under Section 17 of the Crime and Disorder Act 1998. This includes full consideration of the need to prevent crime and disorder, ensure public safety, the prevention of public nuisance and the protection of children from harm. Where it finds that the need to comply with those duties is reasonably inferred, it must determine the application appropriate.

7.4 **Other implications** (where significant) – i.e. Staff, Health, Sustainability, Crime and Disorder)

The implications of Section 17 Crime and Disorder Act 1998 have been considered at 6.1 above.

- 8. Background papers used in preparing the report (including their location on the Council's website or identification whether any are exempt or protected by copyright):
 - The Licensing Act 2003
 - Guidance issued under Section 182 Licensing Act 2003
 - Thurrock Council's Statement of Licensing Policy
- 9. Appendices to the report
 - 1 Copy of application
 - 2 Plan of the premises & location Map
 - 3 Copy of existing premises licence
 - 4 Copy of representations
 - 5 Photographs of outside bar

Report Author:

Elizabeth Cox

Licensing Officer

Public Protection





Thurrock Application to vary a premises licence Licensing@thurrock.gov.uk **Licensing Act 2003** Telephone: 01375 652187

* required information

For help contact

Section 1 of 17		Control of the Contro
You can save the form at a	any time and resume it later. You do not need to b	pe logged in when you resume.
System reference	Not Currently In Use	This is the unique reference for this application generated by the system.
Your reference	Chi Variation1	You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.
Are you an agent acting on behalf of the applicant?		Put "no" if you are applying on your own behalf or on behalf of a business you own or
• Yes (work for.	
Applicant Details		
* First name	Chi	
* Family name	Johnson	
* E-mail	(
Main telephone number	t	Include country code.
Other telephone number		
	applicant would prefer not to be contacted by tel	ephone
Is the applicant:		
 Applying as a business or organisation, including as a sole trader 		A sole trader is a business owned by one
Applying as an individual		person without any special legal structure. Applying as an individual means the applicant is applying so the applicant can be employed, or for some other personal reason, such as following a hobby.

Continued from previous page		
Address		
* Building number or name		
* Street		
District		
* City or town		
County or administrative area		
* Postcode		
* Country	United Kingdom	
Agent Details		
* First name	Stewart	
* Family name	Gibson	
* E-mail		
Main telephone number		Include country code.
Other telephone number		
☐ Indicate here if you wou	ld prefer not to be contacted by telephone	
Are you:		
An agent that is a busine	ess or organisation, including a sole trader	A sole trader is a business owned by one person without any special legal structure.
 A private individual actir 	ng as an agent	paratir vigar and a second sec
Your Address		Address official correspondence should be sent to.
* Building number or name		Sent to.
* Street		
District		
* City or town		
County or administrative area		
* Postcode		
* Country	United Kingdom	
Section 2 of 17		
APPLICATION DETAILS		

C		
Continued from previous page		
vary substantially the premi	sed to vary the licence so as to extend the per ses to which it relates. If you wish to make tha nises licence application under section 17 of t	at type of change to the premises licence,
	ing the premises licence holder, apply to vary a mises described in section 2 below.	premises licence under section 34 of the
* Premises Licence Number	16/01316/LAPRE	
Are you able to provide a post	al address, OS map reference or description of tl	ne premises?
	p reference C Description	
Postal Address Of Premises		
Building number or name	The Bull	
Street	98 Dock Road	
District		
City or town	Grays	
County or administrative area		
Postcode	RM17 6EY	
Country	United Kingdom	
Premises Contact Details		
Telephone number		
Non-domestic rateable	37,000	
value of premises (£)		
Section 3 of 17		387 3
VARIATION		
Do you want the proposed variation to have effect as soon as possible?		
Do you want the proposed var introduction of the late night I	riation to have effect in relation to the evy?	
∩ Yes	No	You do not have to pay a fee if the only purpose of the variation for which you are applying is to avoid becoming liable to the late night levy.
If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, state the number expected to attend	Of The Proposed Variation	

Continued from previous page...

Describe the premises. For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.

The variation is to bring the layout plan up to date to incorporate an additional outside seating area, as follows. An outside decking area has been created for customers to consume drinks, including alcohol. For the benefit of the customer an additional bar area has been created to serve customers sat outside. This will only be open when the outside seating area is being utilised. An additional purpose built kitchen container has also been added to serve food to outside customers, again only in use when the outside seating area is being utilised. This new area is not to be used regulated entertainment purposes, with only background music in this area. The speakers for the DJ music will continue to be housed in the main existing pub area.

	e outside seating area is being utilised. This new area is not to be used regulated entertainment background music in this area. The speakers for the DJ music will continue to be housed in the main
Section 4 of 17	
PROVISION OF PLAY	rs
Will the schedule to vary is successful?	provide plays be subject to change if this application to
	No
Section 5 of 17	
PROVISION OF FILM	IS
Will the schedule to vary is successful?	provide films be subject to change if this application to
	No
Section 6 of 17	
PROVISION OF IND	OOR SPORTING EVENTS
Will the schedule to this application to va	provide indoor sporting events be subject to change if ary is successful?
C Yes	No
Section 7 of 17	
PROVISION OF BOX	ING OR WRESTLING ENTERTAINMENTS
	provide boxing or wrestling entertainments be subject lication to vary is successful?
	No
Section 8 of 17	
PROVISION OF LIVE	MUSIC
Will the schedule to application to vary is	provide live music be subject to change if this successful?
○ Yes	No
Section 9 of 17	
PROVISION OF REC	ORDED MUSIC
Will the schedule to	provide recorded music be subject to change if this

application to vary is successful?

Continued from previous page	○ Yes	No
Section 10 of 17		YAKEMA
PROVISION OF PERFORMANCES OF DANCE		
Will the schedule to provide performances of dance be subject to this application to vary is successful?	o change if	
Section 11 of 17	7 W. A. 198	
PROVISION OF ANYTHING OF A SIMILAR DESCRIPTION TO LIV	'E MUSIC, RECORDED MUSIC OR	PERFORMANCES OF
Will the schedule to provide anything similar to live music, record performances of dance be subject to change if this application to successful?		
Section 12 of 17	A Transport of the Control of the Co	
PROVISION OF LATE NIGHT REFRESHMENT		
Will the schedule to provide late night refreshment be subject to this application to vary is successful? C Yes No	change if	
Section 13 of 17		
SUPPLY OF ALCOHOL		0.4 *0.6+2.5
Will the schedule to supply alcohol be subject to change if this a	oplication to	
vary is successful? (Yes		
Section 14 of 17		
ADULT ENTERTAINMENT	rights like a reputation of the analog belongs	ethina traveticale aliament a sol
Highlight any adult entertainment or services, activities, or other premises that may give rise to concern in respect of children.	entertainment or matters ancillar	y to the use of the
Provide information about anything intended to occur at the pre give rise to concern in respect of children, regardless of whether example (but not exclusively) nudity or semi-nudity, films for res	you intend children to have acces	s to the premises, for
n/a		
Section 15 of 17		
HOURS PREMISES ARE OPEN TO THE PUBLIC		
Standard Days And Timings		
MONDAY	Provide timings in	24 hour clock
Start 07:30 End	00:30 (e.g., 16:00) and on	lly give details for the days you intend the premises
Start End		

Continued from previous	page	
TUESDAY		
	Start 07:30	End 00:30
	Start	End
WEDNESDAY		
	Start 07:30	End 00:30
	Start	End End
THURSDAY		
	Start 07:30	End 00:30
	Start	End End
FRIDAY		
THIDAT	Start 07:30	End 00:30
	Start	End Sold Sold Sold Sold Sold Sold Sold Sol
SATURDAY	Start	
SATURDAT	Start 07:30	End 00:30
6111241	Start	End
SUNDAY	5	5 1 20 20
	Start 07:30	End 00:30
	Start	End
State any seasonal varia		
	clusively) where the activity will occ	cur on additional days during the summer months.
n/a		
Non standard timings. Where you intend to use the premises to be open to the members and guests at different times from those listed above, list below.		
For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.		
n/a		

Continued from previous page
Identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.
None
☐ I have enclosed the premises licence
☐ I have enclosed the relevant part of the premises licence
Reasons why I have failed to enclose the premises licence or relevant part of premises licence.
The premises licence will be returned to the council by the pub.
Section 16 of 17
LICENSING OBJECTIVES
Describe the steps you intend to take to promote the four licensing objectives:
a) General – all four licensing objectives (b,c,d,e) List here steps you will take to promote all four licensing objectives together.
The current conditions to remain. The outside area to be used up until 23:00 hours Monday to Sunday inclusive. This will be on an on demand basis, but the flexibility to trade is required. The outside bar area only to be used when the outside seating area is being used, as will the kitchen, (newly created unit as shown on the plan).
b) The prevention of crime and disorder
The current conditions to remain
c) Public safety
The current conditions to remain
d) The prevention of public nuisance
Current conditions to remain. The outside seating area will only have the benefit of background music from the pub. Speakers are located inside the pub, with no external speakers to be used. The use of the outside area is to cease at 23:00 hours. All customers will have to relocate inside the premises (the pub) if they wish to continue drinking at 23:00 hours.
e) The protection of children from harm
The current conditions to remain.

Continued from previous page		
Section 17 of 17		
PAYMENT DETAILS		
This fee must be paid to the au	thority. If you co	omplete the application online, you must pay it by debit or credit card.
Variation Fees are determined To find out a premises non dor business_rates/index.htm Band A - No RV to £4300 £100.0 Band B - £4301 to £33000 £190 Band C - £33001 to £8700 £315 Band D - £87001 to £12500 £45 Band E - £125001 and over £63 *If the premises rateable value premises then your are require Band D - £87001 to £12500 £90 Band E - £125001 and over £1,500	by the non mestic rateable value 00 0.00 5.00 5.00* 5.00* is in Bands D or Education of the d to pay a higher 00.00 005.00 are subject to accommodate of the 00.00 .00 .00 .00 .00	p;domestic rateable value of the premises. value go to the Valuation Office Agency site at http://www.voa.gov.uk/ E and the premises is primarily used for the consumption of alcohol on the
* Fee amount (£)	315.00	
DECLARATION		
licensing act 2003, to make a Ticking this box indicat	false statement i es you have read	nviction to a fine up to level 5 on the standard scale, under section 158 of the in or in connection with this application. d and understood the above declaration cant, unless you answered "Yes" to the question "Are you an agent acting on
* Full name	Stewart Gibson	
* Capacity	Licence Agent	
* Date	11 / 07 dd mm	/ 2017 уууу
	Add	ld another signatory

Continued from previous page	
with your application.	
	SUMMARY CONVICTION TO A FINE NOT EXCEEDING LEVEL 5 ON THE STANDARD OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION
OFFICE USE ONLY	
Applicant reference number	Chi Variation1
Fee paid	
Payment provider reference	
ELMS Payment Reference	
Payment status	
Payment authorisation code	
Payment authorisation date	
Date and time submitted	

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 Next>

Approval deadline

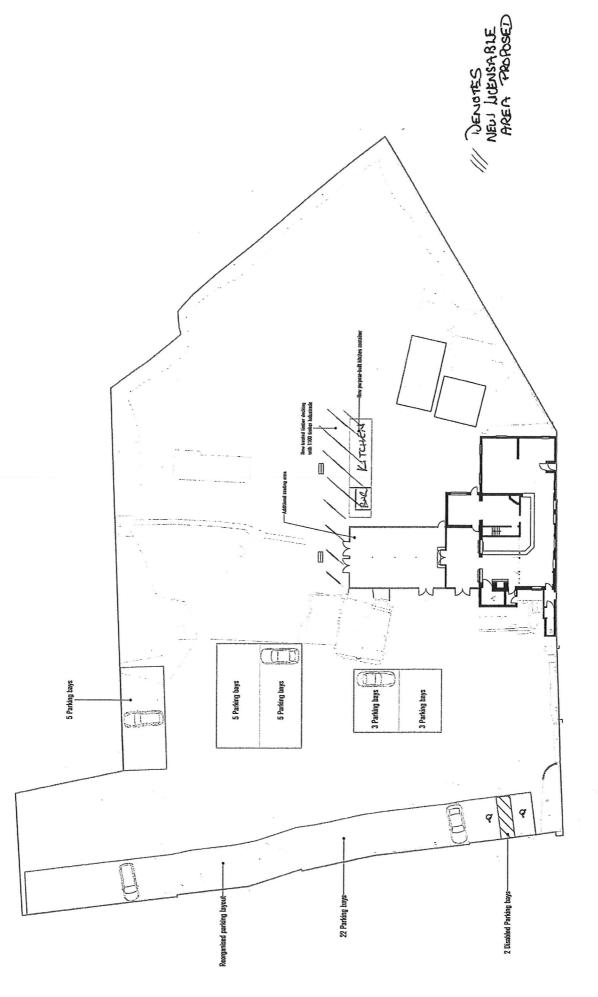
Is Digitally signed

Error message

< Previous



Appendix 2



Page 21

The Bull, 98 Dock Road, Little Thurrock, Grays, Essex, RM17 6EY





Premises Licence

Premises Licence Number Date of Issue

05/00483/LAPRE 14th March 2017

Part 1 - Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

The Bull 98 Dock Road Grays Essex RM17 6EY

Telephone number

01375373979

Where the licence is time limited the dates

Licensable activities authorised by the licence

Exhibition of a Film
Indoor Sporting Event
Performance of Live Music
Playing of Recorded Music
Provision of Late Night Refreshment
Sale by Retail of Alcohol

Times the licence authorises the carrying out of licensable activities

Exhibition of a Film

Monday	07:30 - 00:30
Tuesday	07:30 - 00:30
Wednesday	07:30 - 00:30
Thursday	07:30 - 00:30
Friday	07:30 - 00:30
Saturday	07:30 - 00:30
Sunday	07:30 - 00:30

Indoor Sporting Event

12:00 - 00:00
12:00 - 00:00
12:00 - 00:00
12:00 - 00:00
12:00 - 00:00
12:00 - 00:00
12:00 - 00:00

_							
F	Performance of Live Music						
	Monday	12:00 - 00:00					
	Tuesday	12:00 - 00:00					
	Wednesday	12:00 - 00:00					
	Thursday	12:00 - 00:00					
	Friday	12:00 - 00:00					
	Saturday	12:00 - 00:00					
	Sunday	12:00 - 00:00					
	-						
	District of Decorded Music						
ן	Playing of Recorded Music						
	Monday	12:00 - 00:00					
	Tuesday	12:00 - 00:00					
	Wednesday	12:00 - 00:00					
	Thursday	12:00 - 00:00					
	Friday	12:00 - 00:00					
	Saturday	12:00 - 00:00					
	Sunday	12:00 - 00:00					
	Sunauy	12.00					
F	Provision of Late Night Refres	hment					
	Monday	23:00 - 00:30					
	Tuesday	23:00 - 00:30					
	Wednesday	23:00 - 00:30					
	Thursday	23:00 - 00:30					
	Friday	23:00 - 00:30					
	Saturday	23:00 - 00:30					
	Sunday	23:00 - 00:30					
	Gunday	23.30 - 00.00					
5	Sale by Retail of Alcohol						
	-						
	Monday	10:00 - 00:00					
	Tuesday	10:00 - 00:00					
	Wednesday	10:00 - 00:00					
	Thursday	10:00 - 00:00					
	Friday	10:00 - 00:00					
	Saturday	10:00 - 00:00					
	Sunday	10:00 - 00:00					
- 1							

Monday	07:30 - 00:30	
Tuesday	07:30 - 00:30	
Wednesday	07:30 - 00:30	
Thursday	07:30 - 00:30	
Friday	07:30 - 00:30	
Saturday	07:30 - 00:30	
Sunday	07:30 - 00:30	

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Alcohol is supplied for consumption both on and off the Premise

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Mr Chi Johnson The Bull Dock Road Grays Essex RM17 6EY

Telephone Number Other 01375373979

Registered number of holder, for example company number, charity number (where applicable)

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Chi Johnson

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Personal Licence Number: 05/00825/LAPER Licensing Authority: Thurrock Council

Annex 1 - Mandatory conditions

- 1 No supply of alcohol may be made under this licence
 - a) At a time when there is no designated premises supervisor in respect of it or,
 - b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 2 Every supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence.
- 3 (1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—.
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or .
 - (ii)drink as much alcohol as possible (whether within a time limit or otherwise); .
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective; .
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in

a manner which carries a significant risk of undermining a licensing objective; .

- (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
- (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- 4 The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 5 (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
 - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or .
 - (b) an ultraviolet feature.
- 6 The responsible person must ensure that—
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following

measures-

- (i) beer or cider: ½ pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and,
- (ii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and .
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available."
- 7 The admission of children under the age of 18 to film exhibitions permitted under the terms of this licence shall be restricted in accordance with any recommendations made
 - a) By the British Board of Film Classification (BBFC) where the film has been classified by that Board, or
 - b) By the Licensing Authority where no classification certificate has been granted by the BBFC, or, where the licensing authority has notified the licence holder that section 20 (3) (b) (74 (3)9b) for clubs) of the Licensing Act 2003 applies to the film.
- 8 (1). A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
 - (2). For the purposes of the condition set out in paragraph 1
 - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
 - (b) "permitted price" is the price found by applying the formula where-

$$P = D + (D \times V)$$

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the

alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence-
 - (i) the holder of the premises licence,
- (ii) the designated premises supervisor (if any) in respect of such a licence, or
- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "valued added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- (3) Where the permitted price given by Paragraph (b) of paragraph 3 would (apart from this paragraph) not be a whole number of pennies, the price given by that subparagraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- (4) (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day ("the first day") would be different from the price permitted on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales and supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2 – Conditions consistent with the Operating Schedule

- 1 Prominent signage to be displayed at all exists asking patrons to leave the premises quietly.
- 2 Drinking vessels shall be made of toughened glass or plastic and shall be designed not to have a sharp edge when broken.
- 3 The Premise Licence Holder shall install and maintain a closed circuit television surveillance (CCTV) system which complies with the requirements set out within the "UK Police Requirements for Digital CCTV System" (2005) document.

Specifically:

- a) CCTV will be provided in the form of a recordable system, capable of providing pictures of EVIDENTIAL QUALITY in all lighting conditions particularly facial recognition.
- b) Cameras shall encompass all ingress and egress to the premises, fire exits and all areas where the sale/supply of alcohol occurs.
- c) Equipment MUST be maintained in good working order, be correctly time and date stamped, kept in good working order, numbered sequentially, kept for a period of 31 days and be made available to the Police or Licensing Authority upon reasonable request.
- d) The Premise Licence Holder must ensure that at all times, the DPS or appointed member of staff is capable of and competent at downloading the CCTV footage in a recordable format (either disc or VHS) to aid any enquiry from a Police Officer or Authorised Officer with a minimum of delay when requested.
- e) An operational daily log must be maintained and endorsed by signature, indicating the system has been checked and is compliant.
- f) In the event of a technical failure of the CCTV system,

the Premise Licence Holder or duty manager must report the failure to the Licensing Authority by email within two hours of discovering the fault. Any email is to be sent to licensing@thurrock.gov.uk or to an alternative email if so notified by the Licensing Authority.

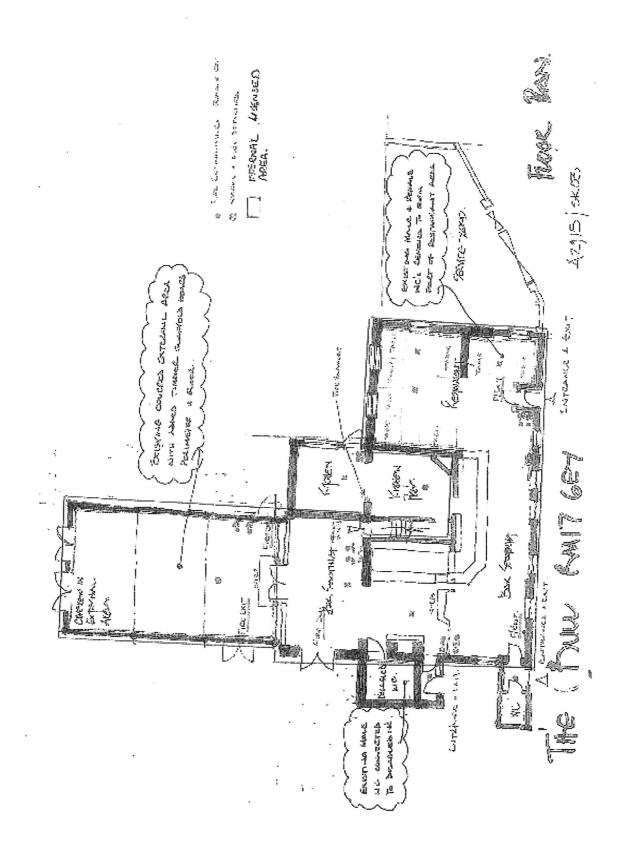
- 4 All doors and windows must be kept closed after 23:00 except to allow access and egress.
- 5 An incident book MUST be kept at the premises. This book must be made available to authorised officers of Essex Police and the Licensing Authority and contain the following information:
 - a) Times of all toilet checks, details of who has completed them, and any issues found.
 - b) Details of all incidents that occur inside the premises along with descriptions of persons involved and the action taken.
- 6 "A Challenge 25" policy MUST be adopted at the premises and all staff will be trained in its operation. Any person who appears to be under the age of 25 will be asked for ID and the sale must be refused if they are unable to provide valid identification. Signage must be prominently displayed within the premises to advertise the fact a "Challenge 25" policy is in operation.
- 7 The only acceptable forms of identification must be photographic driving licence, passport, Military ID or a "PASS" approved identification card.
- 8 All employees working in the premise will be trained in Responsible Alcohol Retailing particularly in the identification and understanding of the Four Licensing Objectives under the Licensing Act 2003. All employees will understand the law and the practicalities of Underage Sales of Alcohol and Serving Drunks. Written training records will be kept for all for the duration of their employment and for at least 6 months after the individual leaves their employment. This shall include signed and dated forms from employees that state they have received and understood the training. These training records will be produced upon request to a Police Officer or an Authorised

Officer of the Licensing Authority.

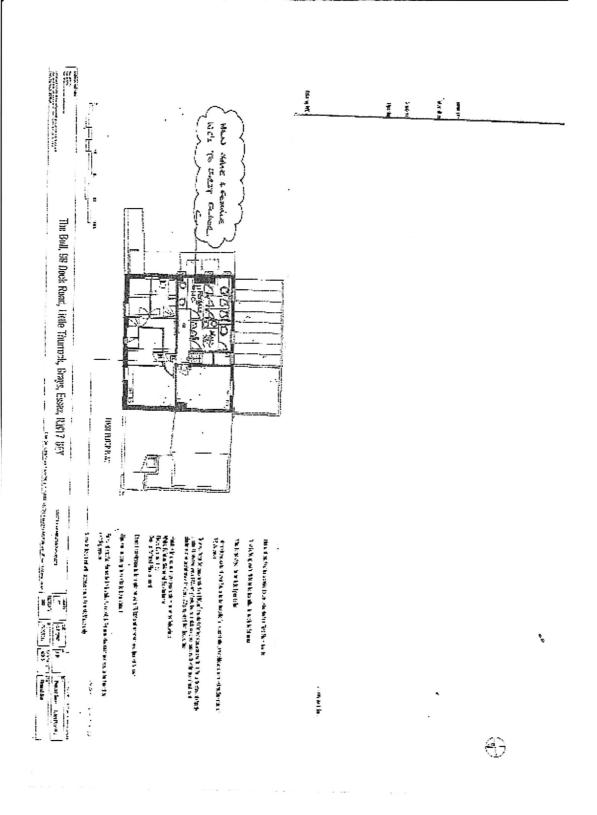
- 9 A refusals book will be used to record all sales of alcohol which are refused including the date, time, product, description of the purchaser and reason for the refusal. All staff should be trained how to use it and the DPS or his appointed deputy will inspect and sign this at least once a week.
- 10 The licensee will ensure that ongoing staff training is provided in relation to age restricted products and such training will be provided at least once every six months.
- 11 No sale of alcohol will be made by any person who has not received training on age restricted products.
- 12 No Live music to be played within new extension area (due to proximity of residential properties). Live music permitted from within existing licenced areas of building.
- 13 Recorded music within the new extension area played through limited surround sound system, permitted at agreed levels up to 23:00hrs. Whereupon after 23.00hrs, the volume of music will be reduced to agreed background levels, to reduce risk of intrusion on nearby neighbouring properties.
- 14 The installation of a sound level monitor system within existing licensed area and the new extension area. Sound level system to be installed/set up by a qualified individual. Once installed, Local Authority Environmental Health Officers to attend and assist in setting sound level restrictions to agreed levels.
- 15 Sound level system monitoring to be carried out and adjusted as necessary by LA EHO's in conjunction with Premises owner. EHO's to liaise with Premises owner, if sound levels that would constitute a Statutory Noise Nuisance are witnessed by EHO's from Premises.

ļ	Annex 3 – Conditions attached after a hearing by the licensing authority						

Annex 4 - Plans



Page 35





Premises Licence Summary

Premises Licence Number Date of Issue 05/00483/LAPRE 14th March 2017

Part 1 - Premises Details

Postal address of premises, or if none, ordnance survey map reference or description, including Post Town, Post Code

The Bull 98 Dock Road Grays Essex RM17 6EY

Telephone number

01375373979

Where the licence is time limited the dates

Licensable activities authorised by the licence

Exhibition of a Film
Indoor Sporting Event
Performance of Live Music
Playing of Recorded Music
Provision of Late Night Refreshment
Sale by Retail of Alcohol

Times the licence authorises the carrying out of licensable activities

Exhibition of a Film

07:30 - 00:30
07:30 - 00:30
07:30 - 00:30
07:30 - 00:30
07:30 - 00:30
07:30 - 00:30
07:30 - 00:30

Indoor Sporting Event	
Monday	12:00 - 00:00
Tuesday	12:00 - 00:00
Wednesday	12:00 - 00:00
Thursday	12:00 - 00:00
Friday	12:00 - 00:00
Saturday	12:00 - 00:00
Sunday	12:00 - 00:00
Performance of Live Music	
Monday	12:00 - 00:00
Tuesday	12:00 - 00:00
Wednesday	12:00 - 00:00
Thursday	12:00 - 00:00
Friday	12:00 - 00:00
Saturday	12:00 - 00:00
Sunday	12:00 - 00:00
Playing of Recorded Music	
Monday	12:00 - 00:00
Tuesday	12:00 - 00:00
Wednesday	12:00 - 00:00
Thursday	12:00 - 00:00
Friday	12:00 - 00:00
Saturday	12:00 - 00:00
Sunday	12:00 - 00:00
Sunday	12.00 - 00.00
Provision of Late Night Refreshment	
Monday	23:00 - 00:30
Tuesday	23:00 - 00:30
Wednesday	23:00 - 00:30
Thursday	23:00 - 00:30
Friday	23:00 - 00:30
Saturday	23:00 - 00:30
Sunday	23:00 - 00:30

Monday 10:00 - 00:00 Tuesday 10:00 - 00:00 Wednesday 10:00 - 00:00 Thursday 10:00 - 00:00	Sale by Retail of Alcohol		
Friday 10:00 - 00:00 Saturday 10:00 - 00:00 Sunday 10:00 - 00:00	Tuesday Wednesday Thursday Friday Saturday	10:00 - 00:00 10:00 - 00:00 10:00 - 00:00 10:00 - 00:00	

The opening hours of the pren	ises	
Monday	07:30 - 00:30	
Tuesday	07:30 - 00:30	
Wednesday	07:30 - 00:30	
Thursday	07:30 - 00:30	
Friday	07:30 - 00:30	
Saturday	07:30 - 00:30	
Sunday	07:30 - 00:30	
-		

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

Alcohol is supplied for consumption both on and off the Premise

Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Mr Chi Johnson The Bull Dock Road Grays Essex RM17 6EY

Telephone Number Other 01375373979

Registered number of holder, for example company number, charity number (where applicable)

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol

Mr Chi Johnson

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Personal Licence Number: 05/00825/LAPER Licensing Authority: Thurrock Council

From:

Sent: 19 July 2017 15:31 **To:** Cox, Elizabeth

Subject: Objection to Licence for The Bull PH

Follow Up Flag: Follow up Completed

I am making a formal objection to the extension/alteration for the licence to be extended to the Garden are on two Objectives;

The prevention of crime and disorder, and The prevention of Public Nuisance.

The pub is approximately 500 feet from my home in The Willows and when it has entertainment the sound is sufficient to penetrate my bedroom from the existing non-soundproofed canvas and wood building. This is causing me to have my windows closed, which is not ideal during the warm evenings. Even then I can still hear the music. The music can also be heard clearly from my garden which is aligned to the rear of the Pub garden spoiling any quite evening/afternoon entertainment in my own home. This has been reported already to the environmental team.

During the past month this has been exacerbated by the playing of amplified music, in the garden itself, usually on a Sunday afternoon two dates in particular 25th June and 16th July where the sound was coming from the garden area. I am expecting to hear music again, as they are advertising a singer/guitarist for Sunday Afternoon 23rd July. This is not background music, it is a performance level, which means the audience have to shout at each other if they want to continue conversations. This has a detrimental effect on our (my wife and I) wellbeing. Unable to enjoy our own garden without the infiltration of unrequested sounds.

As with any pub close to a property you would expect to hear some general hubble from the public from their garden in the summer months, and accept that at times it can get a little rowdy, however, since the introduction of the grill and the bar in the garden, before May this year, it is has become increasingly noisy during opening hours as there are more areas for people to sit. Effectively the pub premises has doubled in size by using the garden. The introduction of a bouncy castle just adds to the noise with screams from unattended children. There doesn't appear to be any supervision of the bouncy castle or how guests leave the premises, with shouting and bad language all along Dock Road from 10:30 to the early hours most weekends. I have not reported this aspect to date as I have an awareness of the disruption which is in the distance, but must be very annoying for those living closer.

In addition, it is quite regular to step aside vomit, broken bottles and glasses outside the pub on the path, that were not there the day before, and remain there for days on end. I regularly walk my dog along this path. Add to this the general rowdiness of people leaving late at night, it is not a pleasant place to live at the moment.

I have lived in The Willows for 25 years and prior to this there were the occasional events in the pub, that you could accept, but it feels as if the pub has become an entertainment venue, where anything goes and no apparent control over guests behaviour. Increasing and allowing the sale of alcohol in the garden and allowing amplified music in such an enclosed area will just exacerbate the issues previously complained about.

Degre 40	_

From:

Sent:

19 July 2017 20:53

To: Subject: Cox, Elizabeth
The bull licensing

Follow Up Flag: Flag Status:

Follow up

Completed

iPad 중



Downba

☑ 81 🖦 28

Nice pub

I really like it here, very good atm bar and BBQ area. We came dow start at 2.30 but didn't start for a genjoy it for very long as was driving he was supposed to start, BBQ for thought 5 tiger prawns on a skew Definitely return though and love the garden Show less

See all 4 reviews by Downba for Grays
Ask Downba about The Bull

This review is the subjective opinion of LLC

Hello Liz, further to my complaint today I have visited Trip advisor where two reviews clearly state a bar	is
in the garden and the singer was performing in the garden. On their own FB page there are pictures that	
show a bar with people queuing. I've not attached this. I appreciate you need to catch them in the act, bu	t
Isnt the written review sufficient evidence to confirm they are not adhering to current licensing regulation	?

Many thanks

From:

Licensing@thurrock.gov.uk

 Sent:
 20 July 2017 08:55

 To:
 Cox, Elizabeth

 Subject:
 FW: The bull pub

Follow Up Flag: Follow up Flag Status: Completed

Kind regards,

Paula

Paula Parrott I Licensing Officer I Licensing I Environment and Place thurrock.gov.uk I tel: 01375652879 / 07894803596 I pparrott@thurrock.gov.uk Licensing Team 2nd Floor CO2, Thurrock Council, Civic Offices, New Road, Grays, Essex RM17 6SL

Thurrock: A place of opportunity, enterprise and excellence, where individuals, communities and businesses flourish

🕼 thui



From:

Sent: 19 July 2017 17:34 **To:** <u>Licensing@thurrock.gov.uk</u>

Subject: The bull pub

I understand that the bull pub has applied for an outside license!

I have lived in dock road for 11 years (and the willows for 20 years before) and have never heard a sound from the pub until the new owners took over last year.

we are continually disturbed by the noise of music coming from the pub, every Friday night and Saturday night (sometimes until 3am) and now they have a singer in the pub garden every Sunday afternoon for a few hours. The noise from this is unbearable! We can not sit in our garden and enjoy a peaceful Sunday afternoon

As all we can hear is the singer. We have to go in but we can still hear the noise through closed windows and doors (which is not nice having to shut the house up in this lovely weather we have been having lately) My children have been woken up at night from the music, mine and my husbands sleep is disrupted from the music and we are at the point where we are considering moving to get away from it!! We are at our wits end!

We are also disturbed by noise of customers leaving the premises! Shouting, arguing and sometimes fighting.

We have had customers from the pub vomiting in our front garden, sitting on our wall at all hours, our front wall has been damaged and bricks have been loosened because of this and we sometimes wake up to find the loose bricks knocked off the wall into our front garden!

A couple of weekends ago my 7 year old daughter picked up a wrapper which was a 'cocaine wrap' fortunately it was empty!!

I feel if the pub is granted the new license that the noise nuisance will be louder than ever, if they're encouraging more customers then we will have more vomit to have to clean up more disturbances from customers leaving and my children will be in more danger of encountering drug paraphernalia! Please please please don't allow this to happen in what was once a very quiet corner of Grays!!! Kind regards

From: Licensing@thurrock.gov.uk

Sent: 19 July 2017 15:05 **To:** Cox. Elizabeth

Subject: FW: The Bull PH Little Thurrock

Follow Up Flag: Follow up Flag Status: Follow up

Kind regards,

Paula

Paula Parrott I Licensing Officer I Licensing I Environment and Place thurrock.gov.uk I tel: 01375652879 / 07894803596 I pparrott@thurrock.gov.uk Licensing Team 2nd Floor CO2,Thurrock Council, Civic Offices, New Road, Grays, Essex RM17 6SL

Thurrock: A place of opportunity, enterprise and excellence, where individuals, communities and businesses flourish



thur

From:

Sent: 19 July 2017 14:58
To: Licensing@thurrock.gov.uk
Subject: The Bull PH Little Thurrock

Hi

I understand that an application is being made for a licence at the above premises for outside bar and entertainment. I should be obliged if you would note my objections to this application under "The Prevention of Public Nuisance" section.

We have lived at this property for 40+ years and The Bull public house was here many years before we were. There have been many landlords/owners of the pub in question but during the time we have resided here there has never been any a problem with noise save for the odd weekend when someone has over done the drink and let off steam in the car park.

Since the new landlords have moved in every week I have phoned them and requested they turn the music down which they have always done but surely they realise if they are are contnually receiving calls this means *turn it down and keep it down* even a child would understand this. I think perhaps they are under the impression they are running a holiday bar with the bouncy castles, music blaring outside and can only assume they have speakers already outside or they are put near the doors every weekend. It is now impossible to enjoy a relaxing day in the garden even in the home we cannot hear our music or tv due to the high volume from The Bull. At weekends music continues on to 12 oclock plus at night but the volume needs to be lowered there is no consideration to the residents who have to get up and start work at 6/7 in the morning.

My garden backs partly onto their car park but since they had a digger take down all the trees and shrubs we hear all the cars starting, parking and fumes honestly it is unbelievable you would only understand this if it was at the bottom of your garden. This is and has always been a residential area the pub lies in between The Willows, Dock Road, Rookery View, Churchill Road, Tyrells Close, and Campion Court. All of these areas are affected I therefore believe that the residents of this area should be given consideration and be able to continue to enjoy a residential area once again.

There is also the problem with the security light they have on their building it faces our properties and lights up our lounges and bedrooms I use to have roman blinds but have now added venetian blinds which we have to close - Thoug I will add at this point the light appears to come on a bit later now perhaps people have been complaining? Nevertheless I use to enjoy looking out at the garden of a night with the the garden lights on but instead no I have a gazebo and curtains positioned so that the offending security light doesnt give the light bulb affect when watching tv or lokking out at the garden. Does anyone think this is reasonable if so I doubt they have never experienced this from their home or garden. Before making a decision perhaps the responsible committee shoud run a little exercise by putting large speakers at the end of their garden turn up the volume all day) say 30 cars or so revving up - then and only then make the decision to pass the licence.

Remember on a hot day we have to close our doors and windows especially weekends because of the noise could anyone on the committee live like this - fine if you are inan area surrounded by fields etc. commercial premises but surely not in the middle of this residential area.

Regards

Dear Elizabeth,

Following on from our recent telephone conversation I would like to bring to your attention our areas of concern with regards to The Bull public house on Dock Road, Grays.

We moved here in Feb 2016 and up until the end of Nov 2016 we had no disturbance from The Bull. We were under the impression the new owners were going to open a pub with a bistro type restaurant, which we was very much looking forward to, but to our dismay this has turned in to a pub/nightclub. Since the new owners re-opened The Bull at the end of November 2016, it has been a living nightmare for us as neighbours, which has not only caused us a lot of stress and upset but many sleepless nights. Unfortunately, for us our house backs on to The Bull carpark and the side extension of the pub so we are greatly impacted by the level of noise.

In early 2017 I got in touch with the noise pollution team and have been in touch ever since, they have visited our house to witness the noise issues we receive from The Bull on more than one occasion. This isn't a little sound of the music base we can hear, the volume is so loud we can literally name every song that is being played. It started off as a regular Friday night nightmare for us as every Friday the DJ is blasting his tunes, this has now increased to Friday & Saturday nights. Also, we had the same noise levels increase on Wednesday 19th July as The Bull hosted a wedding, which once again we had to listen to music blaring out. I feel there is no consideration for the residents surrounding The Bull as the noise levels seem to increase regularly.

In May 2017, we received a letter from Thurrock council asking if we had any objections to the planning permission of the garden area of The Bull. I was slightly baffled when I received this letter as the building work in the garden area was 90% completed and the newly refurbished area was being advertised! However, I did respond to the letter with my concerns but unfortunately this work was approved by the council.

Since, the start of the summer period and the opening of the newly refurbished garden this has caused us even more stress, upset & sleepless nights, which I didn't think was possible. Every weekend we're not able to have our windows open due to the noise levels from The Bull. Whilst the music is blaring out and the garden is packed with people shouting, screaming, laughing and joking, which gets louder as the night progresses (obviously as more drink is consumed) it's not fair to the residents surrounding The Bull. Whilst I accept we will receive a certain level of noise from the pub garden, I do think it would be fair if they appreciate their neighbours and the fact they are in a residential area and tried to keep the noise levels to a minimum. The kind of noise level we are having to endure as residents is unacceptable, when all we want to do is relax in our own homes or even worse we need to sleep to be up at 5am for work. In June 2017 commenced the Sunday afternoon entertainment, which consists of a live singer in the garden in the afternoon. If I was a customer in The Bull this entertainment whilst sitting in their garden would be somewhat appreciated and enjoyed. However, when I'm sitting in my own garden or in my living room with the patio doors open I don't appreciate this level of noise. I was absolutely shocked when we first endured this noise on Sunday 25th June, as I was previously under the impression tollowing various noise complaints that The Bull would definitely not get an outside entertainment license. Due to the noise pollution department being closed on Sunday's I took video evidence from my living room & patio. However, I was later informed by Anthony Barlow he couldn't use this kind of evidence as it was not taken using council equipment. I will forward these on to you in case they can be used. If they can't be used can you please advise what we can do out of hours?

On top of this noise we have the thriving, very active busy car park. Whilst we can accept the odd toot here and there from the taxi firms, when it's 12am and kicking out time the noise levels increase which again is totally unacceptable. We have to endure people shouting for their friends to get in taxi's, cars revving their engines, fighting and people singing at the top of their voices. Some nights this noise has gone on past 12.30-1am.

Once again I telephone the noise pollution team on Friday 21st July, who yet again visited our house to witness the noise levels. The lady's that visited us that evening did both sympathise with us and could hear the level of noise disturbance with our windows closed, whilst witnessing the noise traffic in the car park. We also mentioned a complaint we have made previously about their security light which is on side wall of the pub, that shines through and lights up our bedroom like a floodlight on a football pitch. They informed us they would report this back to Anthony Barlow & the licensing team who were dealing with The Bull complaints/licensing concerns. I don't expect to hear back with an update after every complaint, however, since I've been complaining I can't say a lot has changed, as I still find myself on the phone most weekends. And whilst I understand the noise pollution team have to visit our property every time we complain this isn't always convenient for us (kids in the house, getting up at 5am for work) to wait up until 10-11pm for the guys to visit, stand in our bedroom so they can witness the noise levels. If this was a one-off obviously this wouldn't be a problem but nothing is improving with the noise levels if anything its got worse, which means regular visits to my house. Surely, after so many visits The Bull should be making changes by now?

What I thought was going to be a nice family pub for the community has turned in to a local nightclub which is living nightmare for us residents who live close by. I'm sure if we were to go and make the same level of noise outside The Bull owner's houses they wouldn't appreciate it, and so it would be nice for them to give us some consideration.

Kind Regards,

